# Privacy Policy - Gianni Creative Studio

Last Updated: 08/08/2025

At Gianni Creative Studio, we deeply value your trust and are committed to respecting and protecting your privacy. This policy explains how we collect, use and store your personal information when you engage with our photography, videography or graphic design services.

#### 1. What Information We Collect

We only collect the information we genuinely need to deliver your project and serve you well. This may include:

- Your name and contact details (email, phone number, physical address)
- Project details (e.g. wedding date, design brief, session preferences)
- Photos, videos or design files we create for you
- Payment details (if applicable)

#### 2. How We Use Your Information

Your information helps us:

- Communicate with you regarding your booking or project
- Plan, deliver and manage your photography, videography or design work
- Send quotes, contracts and invoices
- Deliver previews, galleries or final files
- Improve the quality of our services and client experience

### 3. Portfolio Use & Consent

We love celebrating the work we create and may feature your images, videos or designs on our website, social media platforms and in other marketing materials.

If you'd prefer to keep your project private, just let us know in writing. We fully respect your decision and will not share your content publicly.

#### 4. How We Store & Protect Your Data

Your data is stored securely using trusted digital platforms (such as encrypted cloud storage and email systems). Only the Gianni Creative Studio team has access to your files.

We will never sell or share your personal information with third parties for advertising or marketing purposes.

## 5. Your Rights

You have the right to:

- Request access to the information we hold about you
- Update or correct your personal details
- Request that we delete your files or personal information (where legally and contractually possible)

To exercise any of these rights, simply email us, we're happy to assist.

## 6. Advertising & Third-Party Ad Networks

We may display advertisements served by third-party ad networks, including Google AdSense. These third parties may use cookies and web beacons to collect information about your visits to this site. You can opt out of some third-party advertising using your browser settings.

## 7. Changes to This Policy

This policy may be updated occasionally. When we do, we'll revise the "Last Updated" date and notify you directly if any significant changes are made.

# Agreement to Policies

By booking or working with Gianni Creative Studio, you agree to our <u>Terms & Conditions</u>, <u>Privacy Policy</u>, <u>Refund Policy</u> and <u>Intellectual Property Policy</u>. If you have any questions or concerns, please reach out before confirming your booking/project.

## Questions? Let's Chat

We're here for you! If anything is unclear or if you want to chat about the process, feel free to contact us:

Email: <a href="mailto:shelby@giannicreative.com">shelby@giannicreative.com</a>

Phone/WhatsApp: <u>072 775 2810</u> (Shelby) / <u>083 601 9330</u> (Josh)

Thank you for choosing us, we can't wait to bring your vision to life!

-With Love, Gianni Creative Studio